What should I do if Java applets are blocked?
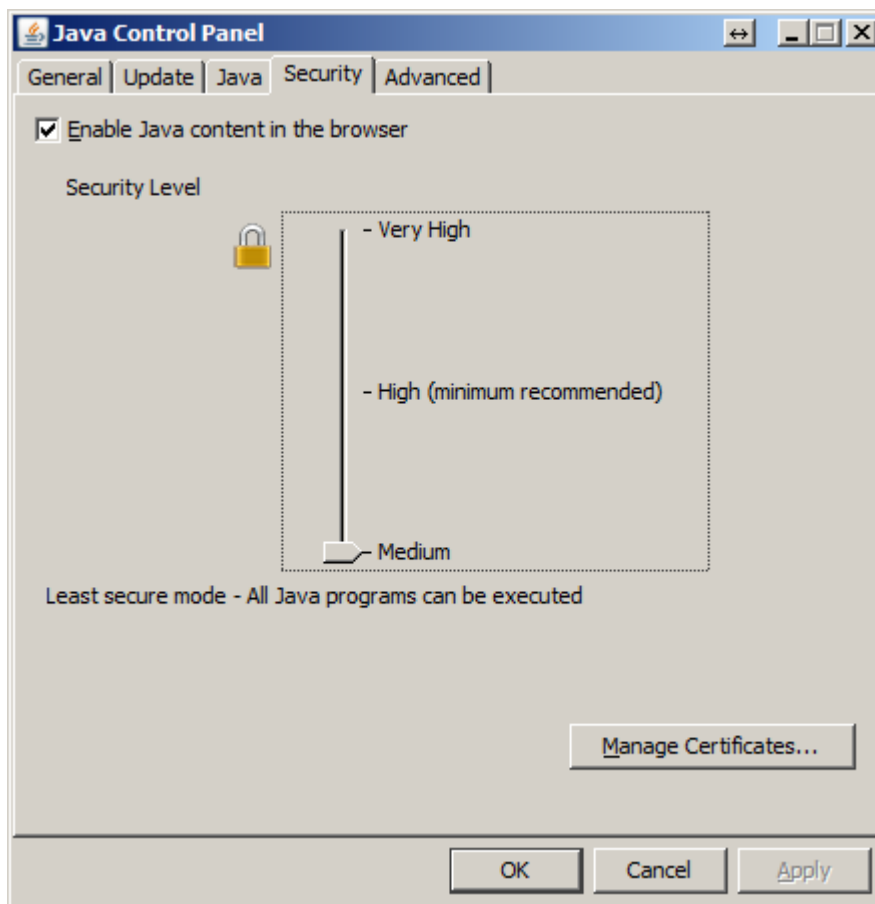
Java 7u10 introduces the ability to manage when and how untrusted Java applications (i.e. an application that is digitally signed by an unknown publisher, or a certificate that has not been issued by a trusted Certificate Authority) will run if they are included on a web page. Setting the security level within the Java Control Panel will determine whether:

1. You are prompted before an untrusted java application is run (MEDIUM or HIGH) or
2. Untrusted Java applications will be blocked so they cannot run (VERY HIGH)

Setting the Security levels through the Java Control Panel for proper work of NRV services.

1. In the Java Control Panel, click on the **Security tab**.
2. Select the desired Security level. For **NRV** applets the **MEDIUM** level is required.
3. Click **Apply**.
4. Click **OK** to save changes made to the Java Control Panel.

Find the Java Control Panel

Windows 8
Use search to find the Control Panel

- Press **Windows logo key + W** to open the **Search charm** to search settings
  OR
  Drag the Mouse pointer to the bottom-right corner of the screen, then click on the **Search** icon.
- In the search box enter **Java Control Panel**

- Click on Java icon to open the Java Control Panel.

Windows 7, Vista
- Click on the **Start** button and then click on the **Control Panel** option.
- In the **Control Panel Search** enter **Java Control Panel**.
- Click on the Java icon to open the Java Control Panel.

Windows XP
- Click on the **Start** button and then click on the **Control Panel** option.
- Double click on the Java icon to open the Java Control Panel.

Mac OS X 10.7.3 and above
- Click on **Apple** icon on upper left of screen.
- Go to **System Preferences**
- Click on the Java icon to access the Java Control Panel.